

Castillo-Solutions

Refund Policy

Last updated: December 19, 2023

Thank you for purchasing Our Service at Castillo-Solutions.

If, for any reason, You are not completely satisfied with a purchase We invite You to review Our Refund Policy.

The following terms are applicable for the Service that You purchased with Us.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Refund Policy:

1. **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Castillo-Solutions, Industrieweg 9, 2254 AE, Voorschoten.
2. **Service** refers to the Application CSolutions, seminar Control Your Own Life and the service Master Your Personal Finances offered for sale on the Website.
3. **Website** refers to Castillo-Solutions, accessible from <https://www.castillo-solutions.com>.
4. **You** mean the individual accessing or using the Website or Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Website or Service, as applicable.

Castillo-Solutions

Your Cancellation Rights

You are entitled to cancel the Service within 30 days without giving any reason for doing so.

The deadline for cancelling the Service is 30 days from the date on which You bought the Service.

In order to exercise Your right of cancellation, You must inform Us of Your decision by means of a clear statement. You can inform Us of Your decision by sending an e-mail to Us at: info@castillo-solutions.com.

We will reimburse You no later than 14 days from the day on which We receive the e-mail for cancelling the Service. We will use the same means of payment as You used for ordering the Service, and You will not incur any fees for such reimbursement.

Conditions for the Service Refund

In order for the cancellation for the Service to be eligible, please make sure that:

1. The Service was purchased in the last 30 days.
2. You have the receipt or proof of purchase for the Service.

We reserve the right to refuse any cancellations for the Service that does not meet the above conditions for the Service refund in Our sole discretion.

Contact Us

If you have any questions about Our Refund Policy, please contact Us by e-mail at: info@castillo-solutions.com